



Device Manager

Powerful and intuitive lifecycle management for AudioCodes IP phones and Room Experience (RX) suite



**ZERO-TOUCH
PROVISIONING**



**SIMPLIFIED MASS
OPERATIONS**



**QUALITY
ASSURANCE**



**REMOTE WORKER
SUPPORT**

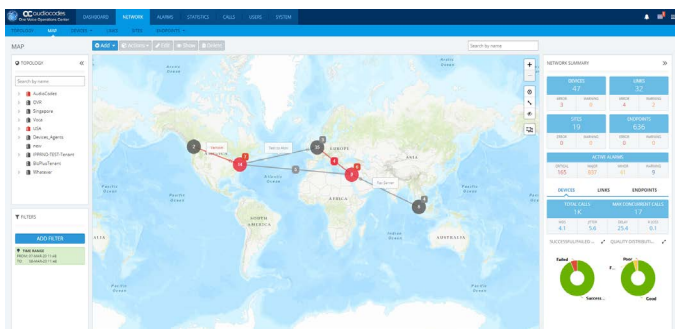


**SCALABLE &
ROBUST**

In today's highly complex and demanding world of enterprise communications, IT managers need to be able have full control of their IP phones, meeting rooms solutions and other devices throughout their lifecycle. Administrators need powerful and easy-to-use tools for everyday tasks such as configuration, troubleshooting and monitoring to increase efficiency and ensure user satisfaction.

AudioCodes Device Manager enables administrators to offer a reliable desktop phone service within their organization. With the ability to deploy and monitor AudioCodes 400HD IP phones, RX Meeting Devices, and Jabra headsets and speakers, Device Manager identifies problems and fixes them rapidly and efficiently, ensuring quality assurance and employee satisfaction, increased productivity and lower IT expenses.





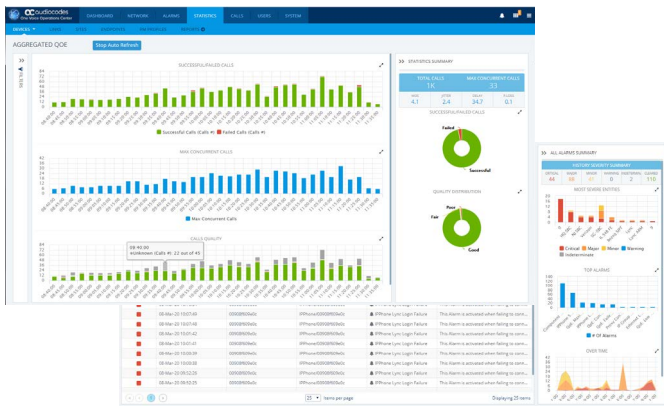
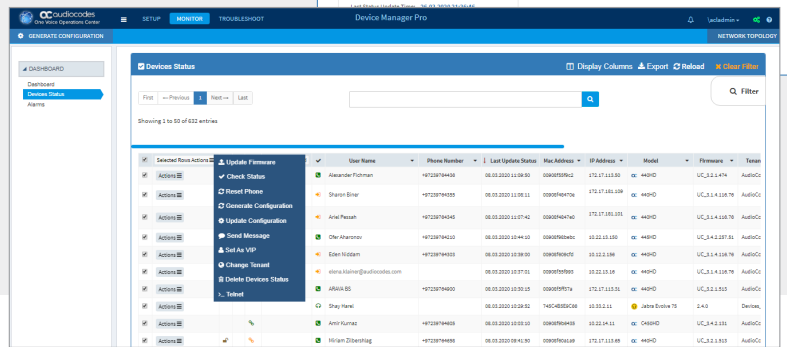
Rapid Commissioning and Provisioning

- Device discovery and auto-registration
- Automatic device zero-touch provisioning
- Network topology planning and design
- Large scale efficient deployment
- Support remote management of devices behind NAT (remote workers)



Streamline Day-to-Day Operations

- Increase efficiency using centralized real-time monitoring dashboard and maps
- Mass configuration and software updates for all devices or specific tenants/sites/groups
- Improve availability with accurate and correlated alarm indications



Quality Assurance and Analytics

- Identify and mitigate voice quality issues before they become service affecting using real-time network view and quality alerts
- Troubleshoot quality issues and drill down for simple and effective root cause analysis
- Pattern detection and network planning via advanced reporting tools

Robust and Scalable Architecture

- Highly scalable, designed to meet needs of small to large enterprises
- Multi-tenancy support for hosted and managed environments
- Runs as virtualized application on AWS, Azure, Hyper-V and VMware
- Device Manager Express: Windows based, free-of-charge version with basic capabilities for evaluation and small deployments



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